Atharva Mandhare

Industrial & User Experience Designer

Hi, I love to dive deep in the problem space and come up with an innovative and wow experience for my users. I am passionate about carving out solutions that resonate with people with empathetic and user-centric approach. I enjoy working with multiple stakeholders to turn complex problems into seamless experiences. I believe, design extends beyond aesthetics and how it feels, design is deeply connected to how smoothly it functions and make people happy with it's experience.

Contacts



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Design Skills

User Research & Analytics, Concept Design, Wireframing, Usability Testing, User-Centric Design, Interaction Design, Design Thinking, Visual & UI Design, Industrial Design, HCI, User Interviews, Cognitive Ergonomics, Storyboarding, User Journey and Scenario Mapping, Design Sprint, Card Sorting, A/B Testing, Digital Renders, CAD, Trend & Competitive Market Analysis, Benchmarking, Co-Creation, Critical Design, System Thinking, Persona Development, Design Systems, Heuristic Evaluation, Task Flows & User Flows, Information Architecture (IA), Low & High Fidelity Prototypes, Agile & Lean UX Methodologies, Mobile First & Responsive Design, Interaction Models, Journey Mapping, Rapid Prototyping, Empathy Mapping, Service Design, Data-Driven Design, Behavioural & Attitudinal Research, and Micro-interactions.

Software Skills

Figma Adobe Xd Miro Fusion 360 Solid Works Rhino 3D Arduino Keyshot Procreate

InDesign Sketch Autodesk Photoshop

Recognitions

Global Grad Show 2021, Dubai

ProKids: Featured and shortlisted in top 100 graduation projects globally for GGS'21 edition.

Language

English Marathi

Hindi

Education

2016 - 2021 National Institute of Design, **Ahmedabad**

Bachelor's of Design (B.Des) Product Design, Faculty of Industrial Design All India Rank - 01, CSGPA: 7.66/10

2013 - 2015 Sir Parshurambhau College, Pune

11th & 12th Science **HSC** Board

Work Experience

Freelance

Pune

February 2024 - Present

User Experience Designer Niyo Solutions, Bangalore (Fintech)

October 2021 - February 2024 (2.5 years) Full Time Employee

- Led transactions domain across all Niyo payment platforms, Built a unified and scalable design system that ensured a seamless user experience throughout the app.
- Enhanced user engagement by designing in-app features like Notional Savings, which significantly increased international spending through a delightful and user-friendly experience.
- Simplified complex communications around Tax Collected at Source (TCS) for international transactions, reducing user anxiety and delivering a smooth, informative experience using design thinking methodologies.
- · Optimised the Niyo Pay Homepage Information Architecture, resulting in improved user efficiency during payments and elevating the overall delight factor of the page.
- Boosted app performance metrics by designing features like Accrued Interest & Average Monthly Balance for a hackathon, leading to a +5 increase in NPS, a 10% reduction in customer support tickets, and significant increases in tap rates and app engagement.
- · Conducted comprehensive research and testing, including primary and secondary research, competitor analysis, user interviews, usability testing, and A/B testing, to inform and refine design solutions.
- Designed modular and scalable components for transaction and payment experiences, ensuring long-term flexibility and consistency.
- Developed concepts, wireframes, and prototypes with a user-centric approach, collaborating with stakeholders to co-create and deliver holistic solutions that meet both user and business needs.

Industrial Designer Dee Dee labs, Pune (Healthcare)

March 2020 - March 2021 (1 year) Graduation Project

- · Led product design of an adjustable, modular myo-electric prosthesis for children (4-13) with below-elbow amputations.
- Conducted qualitative and quantitative research with amputees, children, and prosthetists to deeply understand user needs.
- · Identified design gaps and opportunities through competitor analysis, shaping innovation pathways.
- Applied Design Thinking to integrate modern technology with user-centered design, driving concept development and rapid prototyping.
- Performed ergonomic evaluations and engineered a functional prototype, iterating based on user testing.
- Assessed materials, manufacturing, and cost for feasibility and scalability, ensuring a practical solution

The outcome of the project has been successfully filed for a provisional patent **Product: ProKids Inventor: Atharva Mandhare**

Applicant: Dee Dee labs pvt. ltd. May 2019 - June 2019 (2 months)

- Summer Internship
- Designed an intuitive, wearable demo kit for amputees, providing a hands-on experience with Myo-electric prosthetic limbs. • Conducted user research to understand amputees' unique challenges, ensuring the demo kit was user-friendly and effective.
- Led the end-to-end design process, from concept to prototyping and testing, creating a practical tool for both users and healthcare professionals.
- Refined prototypes through iterative testing, optimizing comfort, ease of use, and functionality based on real user feedback.

Additional Experience

Mentor, ARC Studio, Pune

March 2018 - Present

- · Mentorship: Guided aspiring designers to articulate their unique goals and aspirations.
- Student Success: Helped students secure admissions into top design institutions.
- · Career Development: Provided skills, confidence, and strategic direction for navigating design education.
- Holistic Approach: Focused on creativity, critical thinking, and a user-centric approach beyond technical skills.